

Date: 03-03-2011 21:28:22
From: Sent Message
Subject: Re: Rewards Inquiry

Message:

I still don't see anywhere to browse through items and redeem "Ink Cash" points. According to my latest statement, I have 15,460 points available. I've logged into the Chase website using 4 different URL's now, every one of them takes me to the same page where it's impossible to find anything about redeeming points. This is pretty frustrating.

-----ORIGINAL MESSAGE-----

Dear Rosana Tomicich,

Thank you for contacting Chase.

The Ink Cash Business Rewards Program, you may redeem your points by logging on to www.Chase.com/creditcards or by phone with a representative. You may redeem your points for a \$10 gift card or certificate. In addition, once you earn 5,000 points, you can redeem them for a \$50 check or statement credit.

If you have any further questions, please reply using the Secure Message Center.

Thank you,

Chad Roberts
Email Customer Service Representative

1-800-436-7927

Account is owned by Chase Bank USA, N.A. and may be serviced by its affiliates.

DO YOU KNOW AT CHASE ONLINE YOU CAN
- Gain instant access to view and download your credit card information.
- See and pay your bill online
- Transfer balances
- Change your address and much more....

Original Message Follows:

I went to www.chase.com/ink and logged in, still don't see anywhere to browse available rewards or redeem rewards points. Once I log in, where am I supposed to go?

Attachment: